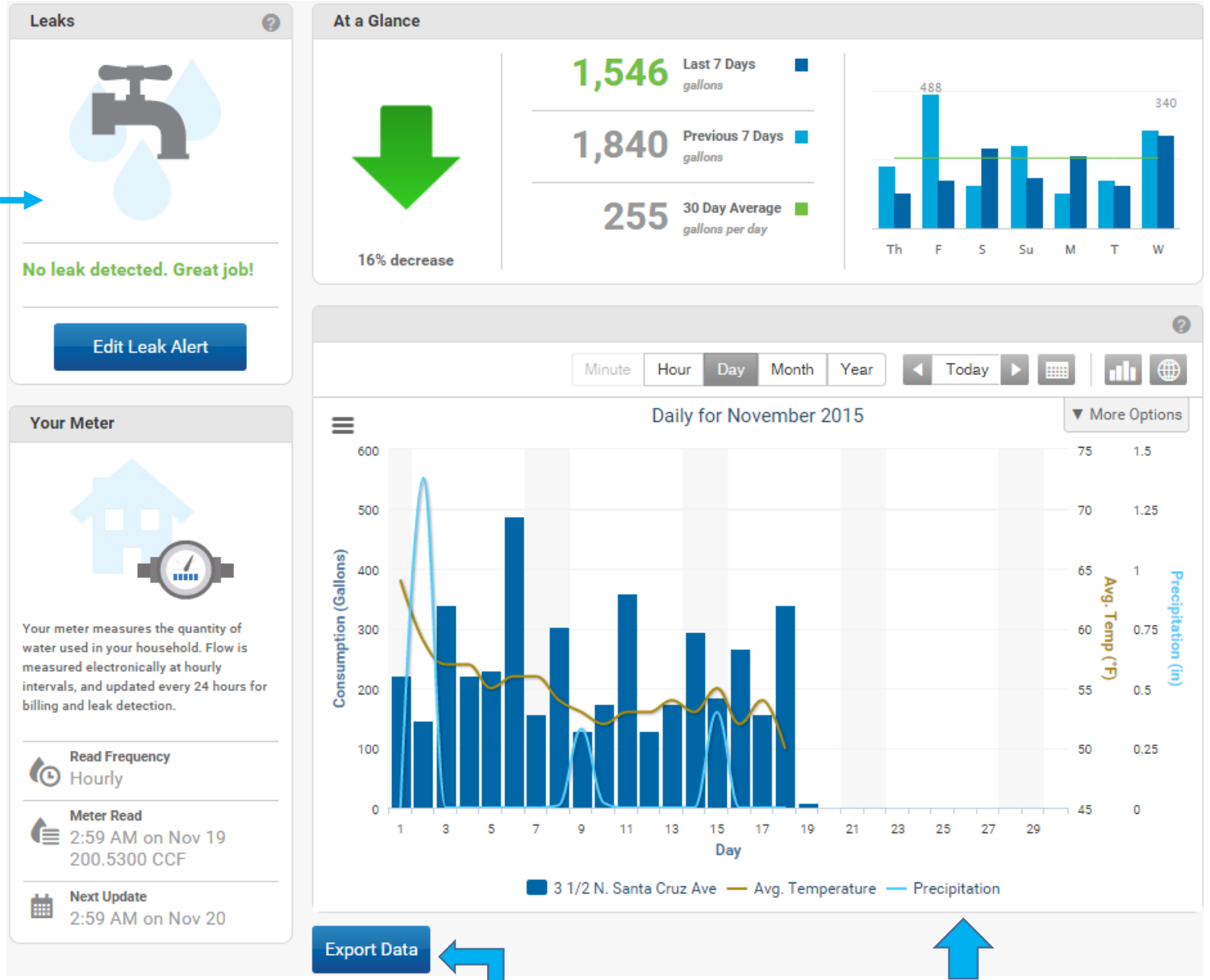
Welcome to Eye on Water At a Glance Home Page!

Set up Leak Notifications to notify you (via email and/or Text) when you might have a leak.



Compare your last week's usage to this week.

View information regarding your meter, including when the last reading was and when the next update will be.

Export your Hourly, Daily or Monthly Meter Reads into an Excel spreadsheet!

Easily view your daily usage graphs, as well as different overlays that you can select, such as the daily Average Temperature.

Remember

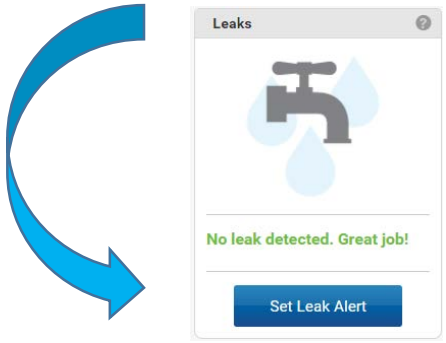
The Water we save today can help save tomorrow!

Did you know?

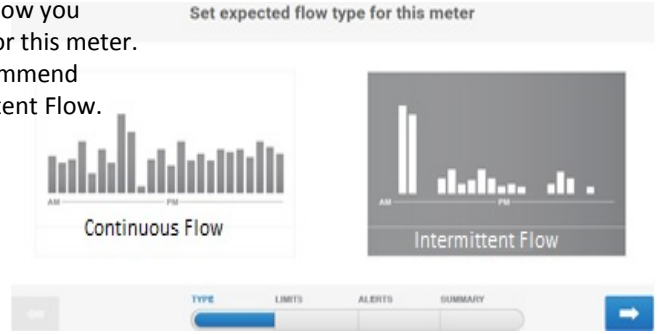
Anytime you see a question mark, click on it to take you to the help section, so you can learn to use Eye on Water more efficiently.

Leak Notifications are a useful way to monitor your system for potential leaks.

Step 1 Click on "Set Leak Alert."

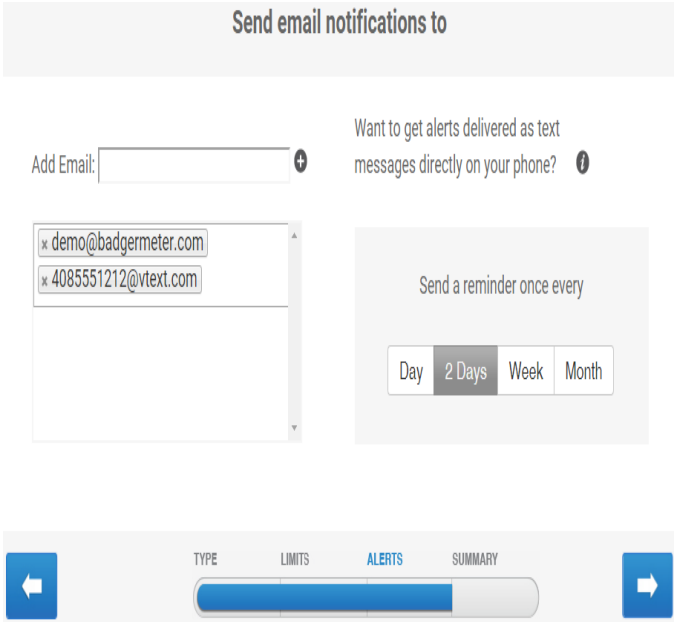


Step 2 Define the type of flow you expect for this meter. We recommend Intermittent Flow.

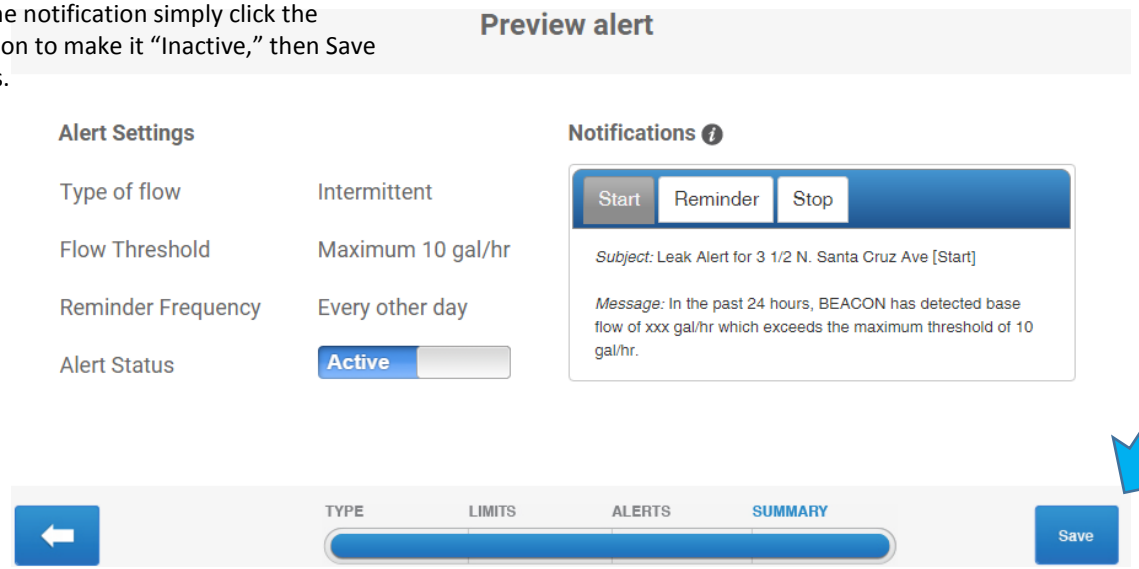


Step 3 Determine the amount of gallons per hour to be exceeded for a notification to be sent. We recommend 10 gallons per hour. Enter this amount in the "Hourly continuous flow exceeds," field. While you're meter collects data every hour, it is updated once a day (you can see what time this takes place in the "Your Meter" section on the Home Page). Notifications will cover a 24 hour period, letting you know that in the past 24 hours the base flow per hour exceeded the amount that you set. Please refer to the "Water Usage" section below for an idea of average usage, keeping in mind that usage will vary depending on the needs of that household/business.

Step 4 Set up where you want the notification to be sent. You can set up multiple email addresses to receive alerts. Enter the email address in the "Add Email" field, then click on the plus button next to it. Repeat this as many times as you need to add all of the emails you wish to receive notifications. You can also set up a text alert to be sent. In the same "Add Email" field enter your phone number as an email address (for example, ATT customers would enter 1234567891@txt.att.net). Click on the i next to "Want to get alerts delivered as text messages directly on your phone?" for more information based on provider.
In this step, you will also set up how often you want a reminder sent to you. You can set it up to remind you daily, once every two days, once a week, or even once a month.



Step 5 Review the notification that you have set up. If everything looks right, click on Save. To turn off the notification simply click the "Active" button to make it "Inactive," then Save your changes.



Usage Graphs

Usage graphs are a great way to keep an eye on your water usage.

View usage by the minute, hour, day, month, or year.

Easily pull up the date you wish to see the usage data. Scroll through days by using the left and right arrows, or click on the calendar to select the date you want.

When you click on the globe, it will show you a map of the approximate location of your meter.

This gives you the option to:

- Print the Chart
- Download PNG Image
- Download PDF Document

The column chart icon will bring you back to the chart view.

Details on "More Options" below.

▼ More Options

When you click on "More Options" you are given more viewing options.

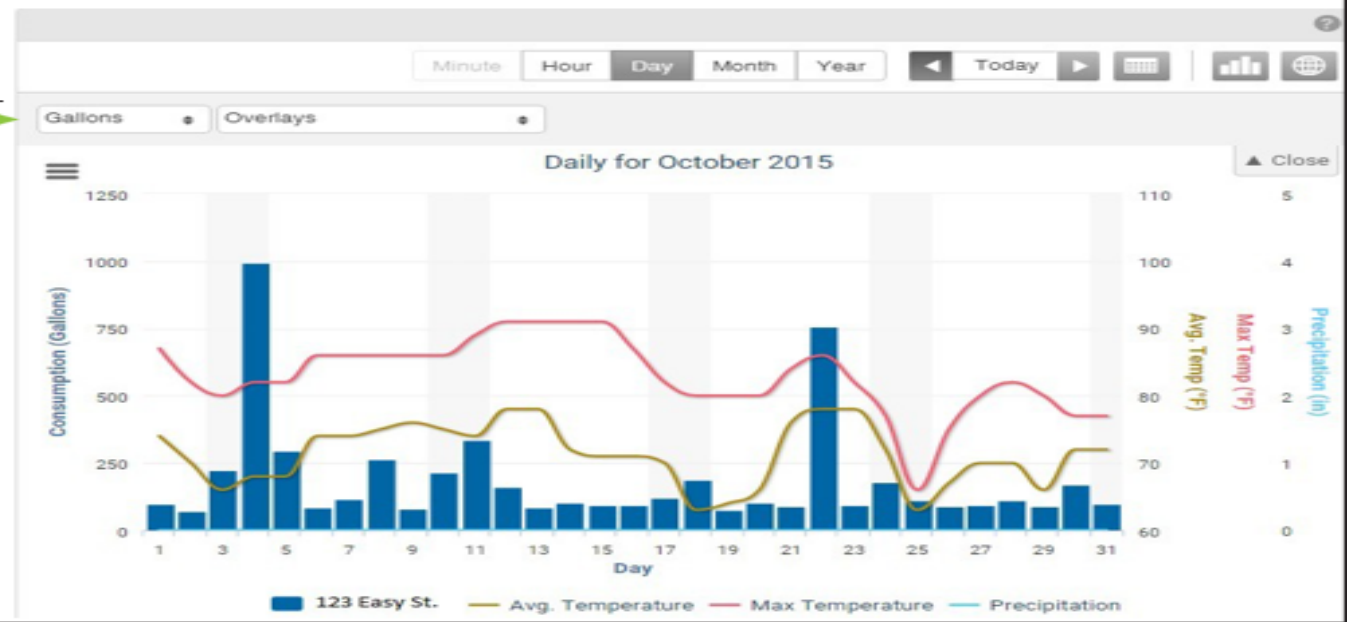
You can view your usage data by:

- Gallons - this is how your water bill is calculated.
- Cubic Feet
- CCF or Centum Cubic Feet. One CCF is equal to 100 Cubic Feet or 748 Gallons.

You can also view your usage data in relation to temperature and precipitation Overlays. Available Overlays are:

- Average Temperature
- Max Temperature
- Precipitation

*Shown here with all Overlays on.

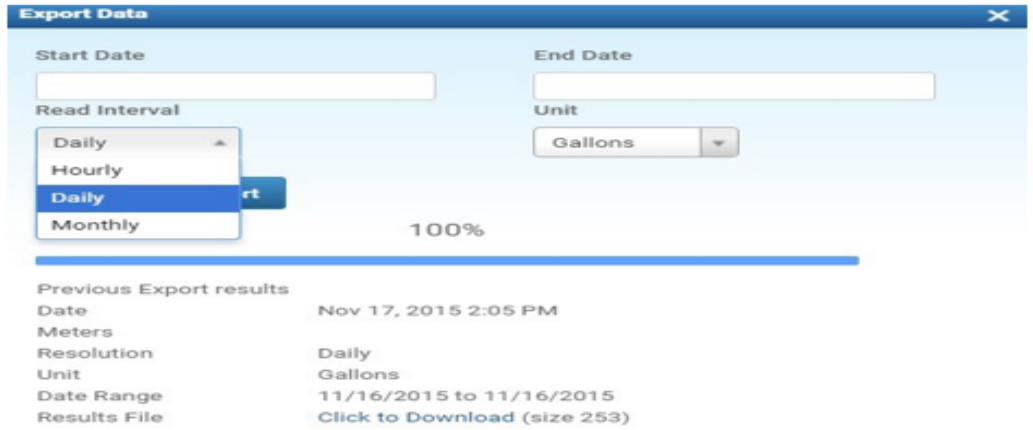


Exporting

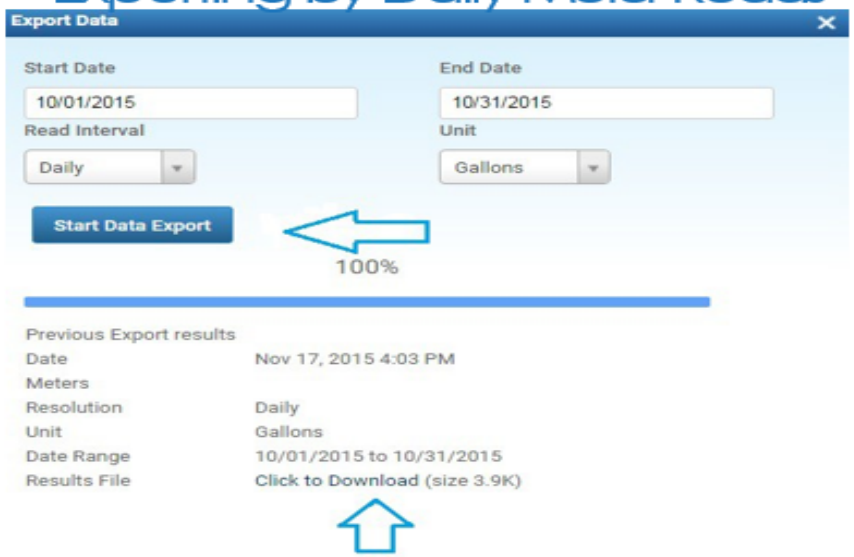
Choose what dates you'd like to view then it will generate an Excel spreadsheet that provides the usage in gallons based on the aggregation you select.

Select Dates

Select how you would like to receive the data either by Hour, Daily, or Monthly.



Exporting by Daily Meter Reads



When you export by Daily Meter Reads, it will generate a spreadsheet showing the actual meter reads for the specified time period you designate.

Select Daily Meter Reads. Then enter the Start Date and End Date.

Select "Start Data Export" to run the report.

Did You Know?

EyeOnWater has an app that is available for Android and Apple users.

Download it from your App Store and sign in to your EyeOnWater account to easily access your usage on the go. You can even register for the first time on the app if you haven't already.

What are you waiting for?